

1. CAMPING RULES

Every booking is specified with a name, you may not assign or sublet your accommodation or camping place. Your booking will only be valid with our agreement and after receiving your 30% deposit. The payment can be done by bank transfer.

1-1 Accommodations

The booking includes water, gas, electricity, the place and one car. It includes as well children's games, swimming pool, ping-pong, and activities for kids (some of its with a financial contribution), wi-fi 30 mn per day at the reception.

The balance of your stay must be paid 31 days before your arrival date.

No discount will be given in case of late arrival or early departure.

We require a deposit on your arrival date : 270€ for the respect of your accommodation including 50€ for the respect of cleanliness. You can pay this deposit with an imprint of credit card. It will be given back within 7 days depending on conditions of accommodation at the end of your stay.

An inventory is in each accommodation and in our camping guide online : You must check it and inform us of missing or broken objects within 48h after your arrival.

The cleaning must be done the morning of your departure : kitchen and sanitariums shall be clean, the floor washed, the refrigerator cleaned and defrosted, the litter bin emptied.

1-2 Camping places

The booking includes the place, one car, sanitariums access and also children's games, swimming pool, ping-pong, activities for kids (some of its with a financial contribution), wi-fi 30 mn per day at the reception.

The balance of your stay must be paid the day of your arrival.

No discount will be given in case of late arrival or early departure.

The camping place must be clean at your departure.

2. THE STAY

If the customer doesn't show up without any written notice from his part, the camping place or accommodation become available 24 hours after the previous arrival date mentioned on his contract, and the total price of his stay is still required. We are not responsible for any loss, theft, injury or damage occurs on guest or on personal guest effect during their stay, Swimming pool access and children's games must be under parental supervision

2-1 Accommodations

Accommodations are rent from Saturday to Saturday in high season. Outside that period, it's possible to rent any days in the week and the length of the stay could vary.

Arrival in accommodation occurs between 3 pm and 8 pm and must be left CLEAN at the end of the stay between 7,30 am and 11 am. You must take an appointment at the reception the day before leaving for the inventory.

The cleaning of your accommodation is your responsibility, and the accommodation must be returned in the same state as your arrival. If it's not the case, we will charge you for 50€.

2-2 Camping places

Arrival dates for camping places can be any days in the week and the duration of the stay could be variable.

Camping places are available from 1,30 pm on arrival and must be released before 12 pm the day of the departure. These dates are those planned during the reservation.

3. ANIMALS

Dogs from 1st and 2nd category are strictly forbidden. Animals are necessarily kept on a lead and inoculated (please bring their vaccination cards). In accommodation, it's strictly forbidden for animals to go on sofa, beds or blankets. Animals cannot stay alone in the camping.

4. CANCELLATION

In case of cancellation, only written notices by mail will be considered, telephone messages are not retained for a cancellation demand. The cancellation will be valid only after reception of our confirmation by mail too.

You can see below different possibilities in case of cancellation of a stay depends on the subscription of cancellation insurance or not :

	More than 31 days before arrival date	Less than 31 days before arrival date	During the stayle séjour
With cancellation Insurance * See conditions below in paragraph n°5 *Cancellation insurance-guarantees	- Booking fees and cancellation insurance are due - The deposit is refunded (30% of the total price of the stay) *	- Booking fees and cancellation insurance are due - The total price of the stay is supported *	- Booking fees and cancellation insurance are due - The total price of the stay is supported *
Without cancellation Insurance Whatever the reason	- Booking fees are due - Deposit (30% of the total price of the stay) is due	- Booking fees are due - The total price of the stay is due	- Booking fees are due - The total price of the stay is due

We draw your attention to the fact that in case of cancellation of a stay without subscription to the cancellation insurance, the deposit (30% of the previous stay) will be kept if the cancellation occurs more than 31 days before the beginning of the stay, and the totality of the stay will be due if the cancellation occurs less than 31 days before the beginning of the stay.

Every change in your booking must be reported immediately to our services (number of persons, cars, animals). Your reservation implies the respect of the camping rules. A liability insurance is necessary, please bring a certificate.

5. CANCELLATION INSURANCE – GUARANTEES

You can subscribe to a cancellation insurance when you make your booking, or you can add it later until one week after the deposit payment.

Before or during your stay, the cancellation insurance will allow you to be reimbursed in the following cases :

- Serious illness, accident or death occurring to one of your family members ;
- Pregnancy complications before the 7th month ;
- Considerable damages to your property ;
- Economical dismissal ;
- Permanent employment obtained subsequent to booking ;
- Accident or theft of your vehicle/caravan occurring on the direct journey to the campsite ;
- Cancellation of holidays by your employer.

Prices :

pitches	12€ per stay (from 1 to 30 days)
rentals	14,70 € per week
rentals 1 night	2,10€

The complete conditions concerning the contract, the modalities and the limits of these guarantees are available with the insurer on simple demand : Axelliance- Business Services - Pôle HPA, à l'attention de Rosy-Gaëlle ROCA - Immeuble les

Topazes, 92 cours Vitton, 69456 Lyon Cedex 06 - 0 811 88 55 60

6. MEDIATOR

As required by article L 1612-1 from the French consumer code, every camping guest could freely ask to a consumer mediator to resolve a problem which would oppose him to the camping owner.

Here is the contact of the consumer mediator :

- MEDICYS :
- website : www.medicys.fr
- mail : contact@medicys.fr
- address : 73, boulevard de Clichy 75009 PARIS